



FOR COMMUNITY HEALTH CENTERS

Every patient call, *answered.*

An AI phone agent that books, moves
and cancels appointments for your
patients, day and night.

24/7

English + Spanish

Books in your EHR

THE PROBLEM

Your phone is your *front door*.



Missed calls

When every line is busy, patients hang up, and many don't call back.



A stretched front desk

Staff juggle ringing phones and the patient standing in front of them.



Closed hours

Most clinics are open around **42 of 168** hours a week. The rest goes to voicemail.



SOUND FAMILIAR?

One person, two lines ringing, and a patient waiting at the desk.

HOW VOCCA WORKS

Patients call. *Vocca* answers.



Vocca

• On a call • 9:42 pm

Hi, I need to move my appointment on Thursday.

Of course. I can offer Friday at 10:30 or Monday at 9:00.

Friday works.

✓ **Moved to Friday, 10:30**

Illustrative conversation



A patient calls, at any hour

Busy mornings, lunch breaks, nights and weekends.



Vocca answers in English or Spanish

No hold music, no voicemail, no callback list.



The appointment is handled in your EHR

Booked, rescheduled or cancelled directly in the system your staff already use.

WHY IT WORKS

Built to take the phone off your *team's plate*.

80%+

of requests resolved without staff

24/7

answering, including nights and weekends

Books in your EHR

no double entry for your front desk

English + Spanish

patients are served in their language

80%+ is based on Vocca's results with clinics in France.

NEXT STEP

Let's see if it fits *your clinic.*

Reply to this email to schedule a call or book a demo. We'll work around your schedule.

[Schedule a call](#)

[Book a demo](#)

The Vocca team
hello@vocca.ai

